



Dear Patient,
Welcome to **heartsure**.

We look forward to your visit to our clinic. Please find some information regarding our fees and procedure charges before your appointment with us.

Consultation Fees:

If you book to see a Cardiologist at **heartsure**, you will be informed of the fee(s) for your appointment(s) at the time of booking, or you can view these online at www.heartsure.co.uk/self-funders. Please note, there may also be additional charges for any treatments or procedures conducted during the consultation such as ECGs or Blood tests.

If you are advised by your consultant to have any further tests or procedures, then they will inform you of the fees for this and the reason that this test will be useful in your care. You are not obliged to accept or undertake any form of test or advice if you do not wish, and you are able to decline this at any time.

Procedure / Test Fees:

The fees for your consultation will be billed directly by your Cardiologist. **heartsure** will invoice for any procedures or tests that take place either during the consultation, or thereafter at the request of the patient or consultant. Some tests may be conducted on the day, whereas some may need to be booked depending on staff and clinical availability. Please speak to a member of staff for any further information.

Self-Funding Patients:

If you are self-funding your care with us, all fees for procedures are payable on the day of your appointment with us, or within 7 days upon the receipt of an invoice. We accept most major UK credit and debit cards. Any unpaid fees will be communicated to the patient and may be taken further in cases of non-payment.

Health Insurance:

heartsure is recognised by all major health insurance providers. We do ask patients however to check their level of cover with their insurer before booking an appointment, as different levels of cover may provide differing levels of access to **heartsure** services.

If you do wish to undergo any tests or procedures that are not covered by your insurance policy, these will be charged at the self-funding rate.

Insurer fees will vary depending on the provider and can differ to **heartsure's** self-funded prices. Please check with your insurer regarding their prices before continuing with any consultant appointments or test bookings.

continued overleaf.



You will be required to provide a policy number and pre-authorisation code at the time of booking your appointment. If you fail to provide this information to us at the time of booking, we will charge you the self-funded fees as listed below, which will be payable on the day of your appointment.

You may be able to reclaim any fees through your insurer at a later date, but please note there may be some differences in the self-funded tariffs payable to **heartsure** and the amount received by the insurance company following a claim.

It is important that you are aware of all the fees and charges before undergoing any treatments or tests. **heartsure** will always provide costs and charges upfront and will not take any responsibility if the information is not carefully understood beforehand. You will be liable for all fees incurred during your visit(s). Any booked appointments act as a confirmation of an acknowledgement to pay.

IMPORTANT INFORMATION:

If you have any questions or queries, you must clarify these **BEFORE** you any appointments are booked.

Please note, our complete fee schedule can be found online and is updated regularly. To see all our Self-Funding fees and tariffs, please visit www.heartsure.co.uk/self-funders.

Any appointment bookings will act as a confirmation that our fee schedule has been seen and understood. If you are not able to make a payment for your appointments on the day, a member of staff may ask you to complete the below form to confirm your payment details.

An invoice will be sent following your appointment. This may be from the consultant or any partnering companies (for Consultation appointments) or from **heartsure** directly for any Cardiac tests. If there are any queries or questions with your invoice, you should contact a member of the **heartsure** team who will be able to assist with any invoicing queries.

For any more information, you can visit our website: www.heartsure.co.uk and read more about 'Covering your Care'.

If you wish to speak to a member of staff, please give us a call or send us an email using the details below. A member of the team will be happy to assist.

Please ensure you have read our cancellation and rescheduling policy if you need to change any appointment dates or times. This can be found on our website, or by clicking here: [Cancellation Policy](#)

We look forward to seeing you soon,

**Yours Sincerely,
The Administration Team**

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Fees and Insurance Information



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Patient Details:

Patient Name: _____

Date of Birth: ____/____/____ Patient ID: _____

Payment Method (tick one): Bank Transfer Card Payment Insured

Insurer (if applicable): _____

Policy Number: _____

Pre-Authorisation Code: _____ Consultant: _____

Appointment: _____ Amount: £ _____

Patient confirmation:

I confirm that I have read and understood the information fully and agree to the payment of fees and charges incurred for consultations, tests, and treatment.

I confirm that all the details I have provided to **heartsure** are correct and accurate to the best of my knowledge, and failure to do so may result in the termination of my care.

I authorise **heartsure** to take payment for my treatment costs with the bank/payment details I have provided at the time of booking. (self-funded patients only)

I confirm that I have provided **heartsure** with my policy number and pre-authorisation number and confirmed my cover with my insurer prior to my visit. (Health insurance patients only)

I authorise **heartsure** to contact my insurer to pursue payment for my treatment on my behalf. (health insurance patients only)

Signed _____ Date: ____/____/____

To be signed by parent, guardian or representative if patient is under 18 or lacks mental capacity.
Fees and charges are displayed correct as of February 2023 and are subject to change.

heartsure

cardiology clinic & diagnostic service

heartsure | 1 Brunswick Road | Kingston-upon-Thames | Surrey | KT2 6SB | 0208 255 5999